



Water Resources Association San Benito County (WRASBC)  
30 Mansfield Road, Hollister, CA 95023

(831) 637-4378

### WATER SOFTENER REBATE PROGRAM

**Program Overview:** WRASBC offers two different rebate program options for the elimination or replacement of water softener. Most Water Softeners use roughly 75 gallons of water during regeneration. Waste water from Water Softeners contains high levels of sodium (salt and/or potassium) which makes it much more costly to recycle the water and negatively affects the groundwater aquifers.

**Eligibility:** Eligible residents of San Benito County are those who have water service through the City of Hollister, City of San Juan Bautista, Sunnyslope Water District or reside in CSA 31 (Stonegate). Customers served by private wells are not eligible.

**Rebate:** The WRASBC offers two different rebates for those who currently have a water softener:

Option 1 is a \$250 rebate to eliminate any type of water softener and switch to an offsite regeneration service. Customers must submit proof by providing a copy of the 1-year minimum contract; or

Option 2 is a \$300 rebate if you demolish your old, self-regulating Water Softener that uses salt/potassium, with a salt-free Water Conditioner, or remove it entirely and do not replace it. This rebate is limited to one Water Softener per household.

This rebate applies only to purchases within the last six months. **All rebate programs are subject to available funds.**

#### **How to Apply for Option 1 – Contracting for Outside Regeneration Service (\$250 rebate):**

1. Call to schedule a pre-inspection BEFORE you remove your old water softener (your old water softener cannot be removed before pre-inspection). The WRASBC technician will bring a rebate form and W-9 form for you to fill out.
2. After pre-inspection, remove your old water softener and make arrangements with water softener regeneration service to install new unit.
3. Call the WRASBC to schedule a post inspection. The WRASBC technician will pick up your rebate form, copy of your minimum 1-year service agreement and completed W-9 form.

#### **How to Apply for Option 2 - Demolition of Water Softener with No Replacement (\$300 rebate):**

1. Call to schedule a pre-inspection BEFORE you remove your old water softener (your old water softener cannot be removed before pre-inspection). The WRASBC technician will bring a rebate form and W-9 form for you to fill out.
2. After pre-inspection, remove your old Water Softener as instructed by WRASBC representative within 120 days
3. Call the WRASBC to (1) schedule an on-site post-inspection to verify that your old Water Softener has been demolished (valves protruding from the wall have been capped off or a pipe must be soldered from one valve to the other creating a loop); OR (2) verify that you have installed a new salt-free alternative Water Conditioner. The WRASBC technician will pick up your completed rebate application & W-9 form at this time

**Inspection(s):** Pre-inspection: An on-site pre-inspection is required for both options. Prior to removing your old Water Softener, you must have a pre-inspection by a WRASBC representative who will explain the procedures for both options in detail as described above.

Upon completion of all requirements of the rebate program, you will receive your rebate within 30-45 days